## QUALITY EVALUATION LABORATORY, SPICES BOARD

COCHIN-25

## QUALITY POLICY ISO 9001: 2008

We at the Quality Evaluation Laboratory of the Spices Board are committed:

"To ensure that the spices exported from India conform to specifications laid down by the appropriate international organisations, or to the food regulations of the buying countries especially with respect to hygiene, commercial and chemical standards.

To guarantee this conformity, analyse spices and spice products in the Spices Board Laboratory according to internationally accepted techniques and provide results in time to Customers.These analytical services will cover physical, chemical and microbiological parameters including micro and macro contaminants.

To achieve total customer satisfaction and continual improvement in Quality of our Services, the Board adopts the latest version of the International Quality Management System standard ISO 9001 : 2008 as the Minimum requirement\*.

Sd/-CHAIRMAN SPICES BOARD

## ENVIRONMENTAL POLICY ISO 14001 : 2004

The Quality Evaluation Laboratory of Spices Board is committed to establish and maintain the Environmental Management system based on the ISO 14001 : 2004 standard.

The primary objectives of this policy are:

- To minimize the release of chemical, microbiological and other wastes to the environment.
- To reduce the consumption of electricity and water wherever
- ▶ To set objectives and targets for continual improvement and to prevent pollution wherever practical and cost effective.
- To comply with the relevant environmental legislations and regulations.

All Personnel in the Laboratory are committed to this goal as an obligation to all other employees of Spices Board, persons working on behalf of Spices Board, the people of Kochi and the environment.

Sd/-CHAIRMAN SPICES BOARD

## QUALITY POLICY ISO/IEC 17025 : 2005

- The Quality Evaluation of the Spices Board is committed to provide the customers timely, reliable and accurate test results for spices and spice products, maintaining the complete Customer confidentially. To guarantee this, testing is done as per standard or validated methods so as to meet the requirements of the Customer.
- It is our objective to develop the Laboratory into an international centre of excellence in the analysis of spices by modernizing the testing facilities, Updating the methodology of testing facilities, Upgrading the testing skills of staff by training them in national/international institutions. The Laboratory participates regular in inter laboratory comparison and proficiency testing programs, and takes appropriate corrective and preventive actions for continues improvement.
- It is our policy to accept analytical work that can be handled competently and professionally from all customers, and to avoid being placed in a position of interest.
- Tests are carried out with an objective that spices exported from India conform to specification laid down by appropriate national / international organizations or to the food regulations of the importing countries.
- It shall be our earnest endeavor to familiarize with the content of the quality manual and comply with the policies and procedures laid down in the manual.
- To achieve the above, the management of Laboratory is committed to management of requirements of ISO/IEC 17025: 2005.

Sd/-CHAIRMAN SPICES BOARD