



## **Quality Evaluation Laboratory Spices Board, Kochi**

### **Quality & Environmental Policy**

The Quality Evaluation Laboratory of Spices Board at Kochi is committed to establish and maintain the Quality Environmental Management System based on ISO 9001:2015, ISO 14001:2015 and IS/ISO/IEC 17025:2017 Standard.

We at the Quality Evaluation Laboratory of the Spices Board, Kochi are committed:

1. To provide the customers with timely, reliable and accurate test results for spices and spice products, maintaining complete customer confidentiality. To guarantee this, testing is done as per standard or validated test methods, so as to meet the requirements of the customer.
2. It is our objective to develop the Laboratory into an international centre of excellence in the analysis of spices, by modernizing test facilities, updating methodology of testing, and suitably upgrading the testing skills of staff by training them in relevant national/ international institutions. The laboratory participates regularly in inter-laboratory comparison and proficiency testing programmes, and takes appropriate actions to ensure continuous improvement in its operation.
3. It is our policy to accept analytical work that can be handled competently and professionally from all customers, and to avoid being placed in a position of interest. It is the policy of the laboratory to take adequate measures to maintain impartiality through objectivity by avoiding conflicts of interest in its operation. The laboratory also takes adequate measures to ensure confidentiality in all relevant aspects of its operation.
4. Tests are carried out with an objective that spices exported from India conform to specifications laid down by appropriate national / international organizations or to the food regulations of the importing countries.
5. It shall be our earnest endeavour to familiarize with the content of this quality manual and to comply with the policies and procedures lay down in this manual.

To achieve the above, the management of the Laboratory is committed to comply with requirements of ISO/IEC 17025:2017.

**Scientist C & QEL i/c**