

QUALITY EVALUATION LABORATORY

Spices Board, Cochin

QUALITY POLICY

To ensure that the spices exported from India conform to specification laid down by the appropriate international organizations, or to the food regulations of the buying countries especially with respect to hygiene, commercial and chemical standards.

To guarantee this conformity, analyse spices and spice products in the Quality Evaluation Laboratory according to internationally accepted techniques and provide results in time to customers. These analytical services will cover physical, chemical and microbiological parameters including micro and macro contaminants.

To achieve total customer satisfaction and continual improvement in Quality of our Services, the Board adopts the latest version of the International Quality Management System Standard ISO 9001:2000 as the minimum requirement.

Commitment:

Commitment of Management & Employees to provide Quality services to all our customers will be ensured. Quality Policy is used as a guide for establishing and reviewing the quality objectives.

Communications and Feed Back:

This policy is understood at all levels and is implemented by displaying at all prominent points in the laboratory and by training the staff.

Review:

Quality policy is reviewed during Management Review meeting for continuous stability and effectiveness.

C.J. Jose
Chairman