

NO.ADM/PUR/12(21)/05-06/

Dated, 30<sup>th</sup> October, 2006

Sirs,

Sub : Quotation for the purchase and installation of new Digital  
EPABX System at Spices Board Head Quarters at Cochin –a reg. –

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We are intending to replace our present Analog EPABX System with a new Digital system on an exchange basis. If you are interested, you can quote your rates for a new model with the specifications/features mentioned in the Annexure. While quoting the rate, the cost of the new equipment, the buy back rate of the old system (excluding the installations and telephones), warranty period, Annual Maintenance Contract after the warranty etc. may be clearly specified.

The present system is with an in take of 10 direct lines and providing 100 extensions. Therefore a system which can accommodate 15 direct lines or more and capable of providing upto 150 extensions are preferred.

Your offer in sealed cover superscribed with “Quotation for EPABX SYSTEM – last date – 15.11.2006” should be addressed to the Secretary, Spices Board, Cochin-25. The quotations received after 3.00 p.m. on 15.11.2006 will not be considered.

The Board reserves the right either to accept or reject any or all quotations without assigning any reasons.

Yours faithfully,

Sd/-

(BOISEN PAUL)  
ASST.DIRECTOR (ADMN)

## Digital EPABX SYSTEM: Requirement

Presently 96 extensions are connected in the existing PABX System. Capacity of new System shall be 150 extensions. New System shall work on existing cable system and telephone equipments

### Specifications

Capacity: 150 extensions (maximum)

Automatic call distribution

Auto attendant and multi level Voice DISA

Extension to extension dialing

Direct outward dialing on certain extensions

Call line identification for incoming calls

Call billing facility in Rupees and bill printing

Call forwarding

Consultation hold

Call pick-up

Auto call disconnection

Dynamic STD Lock

Auto/Manual Day Night Modes

Capable of pulse to tone conversion and vice versa

Provision to add ISDN Interface cards

### Digital Operator Console Features

Easy handling facility for internal and external calls

Call indicator to identify type of call internal or external

Call queuing

Call waiting display

Call selection

Call hold facility

Flexible numbering scheme up to 4 digits

Power failure transfer: External calls shall be available on pre-set extensions

Remote PC based supervisor control with web interface

Night service : Transfer all incoming calls to a particular extension

Head phone connectivity

### Cost

Cost of EPABX Systems to meet the above requirements

(List of items and its configuration covered in the said cost)

### Cost of optional items

Digital phone without display, with display and phone book  
(discounts offered for multiple nos)

ISDN Interface cards (BRI & PRI)

2-port voice DISA card

Call billing software

ISDN Phone

IP phone

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Features covered in the cost quoted

Items covered in the cost quoted

Warranty period

AMC rate for post warranty period

List of existing customers with contact no.

